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CONFIRMATION NO. 6444

<b>SERIAL NUMBER</b> 10/074,325	<b>FILING or 371(c) DATE</b> 02/12/2002 <b>RULE</b>	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2141	<b>ATTORNEY DOCKET NO.</b> 010284		
<b>APPLICANTS</b> Steven G. Smith, Roswell, GA; Jessie Bert Hunt JR., Rome, GA; Lawrence E. Ertley, Stone Mountain, GA; <b>** CONTINUING DATA *****</b> <b>** FOREIGN APPLICATIONS *****</b> <b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 03/06/2002						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/CHIRAG R PATEL/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance C.P. Initials	<b>STATE OR COUNTRY</b> GA	<b>SHEETS DRAWINGS</b> 3	<b>TOTAL CLAIMS</b> 28	<b>INDEPENDENT CLAIMS</b> 4
<b>ADDRESS</b> MERCHANT & GOULD BELLSOUTH CORPORATION P.O. BOX 2903 MINNEAPOLIS, MN 55402 UNITED STATES						
<b>TITLE</b> Methods and systems for communicating with service technicians in a telecommunications system						
<b>FILING FEE RECEIVED</b> 1110	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:			<input type="checkbox"/> All Fees		
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